Stewart Memorial CommunityHospital Nondiscrimination/Accessibility

Stewart Memorial Community Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes). Stewart Memorial Community Hospital does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex

Stewart Memorial Community Hospital:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
    - Qualified sign language interpreters
    - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
    - Qualified interpreters
    - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Stewart Memorial Community Hospital team member or call (712) 464-4175.

If you believe that Stewart Memorial Community Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Compliance Officer. Contact information is provided below. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Compliance Officer is available to help you.

Compliance Officer Contact

Phone: (712) 464-4175

Email: compliance@stewartmemorial.org

Stewart Memorial Community Hospital
Attn: Compliance Officer
1301 W. Main Street
Lake City, IA 51449
Fax: (712) 464-3269

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html. For more information, ask for the Stewart Memorial Community Hospital Patient Rights Brochure.